

Dear Resident and Valued Sewer Customer,

Hi ! My name is James Brarens and I am the Chief Operator at the Town of Erwin Wastewater Treatment Plant. I want to take this time to ask for your help to not only protect the pipes in your house but to help the Town to continue to serve you by protecting our sewer facilities. Since the COVID-19 era sewer municipalities all across the country are experiencing an ever worsening problems with sewer clogs, pump malfunctions, and poor wastewater treatment. This is mainly due to rapidly popular use of disinfectant wipes, “flushable” wipes, baby wipes, etc. Flushable wipes are not so flushable. “Flushable” wipes do not readily dissolve in water like toilet paper. They can get stuck in bends in the pipes or cling to grease buildup. This can clog the pipes in your house and can lead to sewer backups and/or spills in the Town’s equipment. Please remember when a product is labeled “flushable” it generally means that it will clear your toilet bowl. It does not mean it will definitely clear your pipes or make it through the Town-wide sewer system or our Wastewater Treatment Plant.

We need your help to protect the pipes in your house and to make sure that the Town’s system can carry the waste away from your home. Please help eliminate this problem. Do not flush these products into your pipes and into the Town’s sewer. Please put these products in your trash not down the toilet!

Just remember this simple rule. Only flush the three Ps. That’s Pee, Poo and toilet Paper. Anything else should not be flushed down the toilet. If it’s not one of the three Ps, throw it in the trash.

The Town thanks you for helping all of us out.

